



# Tessa Herman

**Mediator since 2014**

**Civil Mediation Council Registered Mediator**

**Specialist areas: clinical negligence & personal injury**

Tessa is an experienced Personal Injury Solicitor having qualified in 1998. She trained at leading personal injury law firm, Irwin Mitchell in both Personal Injury and Clinical Negligence developing a particular expertise in high value Claimant Catastrophic Injury cases especially brain injury in both adults and children, securing numerous multi million pound awards both in and out of Court. She was well regarded as an expert in this particular field by counsel, experts and rehabilitation professionals gaining accreditation through APIL as a Fellow.

In 2012 Tessa left Irwin Mitchell to set up her own legal consultancy, providing expert legal support to firms with Complex Injury litigation including Clinical Negligence on a consultancy basis. She is now a Non-Practising Solicitor.

Tessa qualified as an Accredited Civil, Commercial and Workplace Mediator in 2014. In 2015, she joined London School of Mediation providing accredited mediation training and coaching worldwide. She is now a Director of London School of Mediation.

In 2021 she qualified as a Special Educational Needs Mediator, mediating in excess of 100 disputes between parents and Local Authorities.

## **Mediation Experience**

### **Clinical Negligence:**

- Negligent plastic surgery. Resolved
- Mismanagement of diabetes resulting in loss of vision. Resolved
- Failure to diagnose cancer resulting in death. Resolved.
- Neonatal death. Resolved
- Death + secondary victim claim. Resolved.
- Failure to investigate a DVT
- Orthopaedic surgery. Resolved
- Mismanagement of psychiatric illness resulting in suicide. Resolved.
- Misdiagnosis resulting in fatality. Resolved.

### **Personal Injury:**

- Sports injury, dental injury. Resolved.

### **Other:**

- Workplace dispute between 2 doctors.

## **Testimonials;**

*'Tessa was a great facilitator, everything was clear, straightforward and any apprehension felt before the process was quickly dispelled.'*

*'Tessa is very even handed and hard working. A settlement was reached which was great.'*

*'Tessa is a most effective organizer and communicator. She has first class interpersonal skills.'*

*'Tessa was patient and non-judgmental throughout.'*

*'Through Tessa's skills, after a long day, the case settled, providing finality for all sides. Tessa was both fair and respectful towards our client, eliciting helpful information.'*

*'Tessa was very calm and reassuring. The mediation went well and she would go over where we were to help the process.'*

*'Tessa was great during the whole process. Very clear in communication before and during the mediation. Made us very comfortable and helped us in coming to a conclusion.'*

*'I have worked with Tessa for over 10 years or more on the most complex personal injury cases. She is not only an excellent lawyer but also a most effective organiser and communicator. She has first class inter-personal skills.'*

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"We had been acting for a client who had been injured through the negligence of a doctor. The case had gone on for many years without a breakthrough. Through Tessa's skills, after a long day, the case settled, providing finality for all sides. Tessa was fair and respectful towards our client, eliciting helpful information. We would recommend Tessa as a mediator."

Contact: [Registrar@TrustMediation.org.uk](mailto:Registrar@TrustMediation.org.uk)